DATA DISTRIBUTION SYSTEM

by

Pulane Millicent Molebale

A thesis submitted in partial fulfillment of the requirements for the degree of

Bachelor of Science (Honours) in Computer Science

University of the Western Cape

2009

Date: November 8, 2009

University of Western Cape

Abstract

DATA DISTRIBUTION SYSTEM

by Pulane Millicent Molebale

Supervisor: Mr. James Connan Department of Computer Science

ABSTRACT

The objective of this project was to design a data distributed system that would serve as a platform for various systems. In my project the application will be illustrated by the use of a point of sale system (POS) i.e. a Sell of stock database of which the sales assistant will use to make sales transactions, Site office database which will be used by the supervisor for viewing sales and adding new stock to the database, and a Head office database which will be used as a form of backup for the system and will be used by the manager for adding prices to the stock that the supervisor added. This would enable administrative users to make business decisions.

TABLE OF CONTENTS

Table of Contents.		i
List of Tables		iii
List of figures		iv
Acknowledgments		v
Glossary		vi
Chapter 1		1
Sketching the ba	ckground	1
1.1 Intro	duction	1
Chanter 2		2
•	nt DOCUMENT	
·	duction	
	's view of the problem	
	s expected from a software solution?	
	t it is not expected from a software	
2.5 Sum	mary	3
Chapter 3		5
•	alysis document	
3.1 Intro	duction	5
3.2 Chall	enges to be encountered and possible ways to overcome them	5
3.3 The Mo	odel to be used	6
3.4 Techno	ologies to be used	6
3.5 Conclu	sion	6
Chapter 4		7
-	pecification	
4.1 Intro	duction	7
4.2 Desc	ription of the complete user interface	7
4.2.1	Login page	7
4.2.2	The main page	8
4.2.3	Sales page	9
4.2.4	view sale page	
	the User Interface behaves	
	the user interacts with the system	
4.4.1	How the student interacts with the system	
4.4.2	How the user in the site office interacts with the system	
4.4.3	How the user in the head office interacts with the system	18

4	4.5	Sumi	mary	19
Chapter	5			20
-			Analysis (OOA) or High Level Design	
-	5.1		duction	
ŗ	5.2	Data	Dictionary	20
	5.	2.1	Selling Terminal in the Sell of stock database objects	
	5.	2.2	Site office object	21
	5.	2.3	head office Object	21
ŗ	5.3	Class	Diagram	22
į	5.4	Conc	clusion	23
Chapter	6			24
•			Design (OOD) or Lower Level Design	
(5.1	Intro	duction	24
(5.2	Innei	r Details of Class Attributes and Methods	24
(5.3	State	e Diagram	24
(5.4	Pseu	do Code	26
(5.3	Conc	clusion	28
Chapter	7			29
System	n Tes	sting		29
8	3.1	Intro	duction	29
8	3.2	Testi	ng the user interface	29
	Fı	unctio	nality testing	30
	U	sability	y testing	33
8	3.2	Com	patibility testing	35
Chapter	8	•••••		37
User G	iuide	<u></u>		37
8	3.2	Conc	clusion	42
Bibliograp	hy .			45
	-			
			sting Questionnaire	
	•		strig Questionnaire	
			UMENTATION	
·			ry	

LIST OF TABLES

Number	Page
Table 1: Selling terminal object	21
Table 2: Site office object	21
Table 3: Head office object	21
Table 4: Participants Details	29

LIST OF FIGURES

Number	Page
Figure 1: Diagram that illustrate the architecture of the system	_
Figure 2: Login Page	8
Figure 3: Main Page	9
Figure 4: Sales Page	9
Figure 5: Viewing Sale Page	10
Figure 6: Stock Page	11
Figure 7: Stock Page for the manager	12
Figure 8: Use case diagram	13
Figure 9: Sales assistant activity diagram	14
Figure 10: Site Office Activity diagram	16
Figure 11: Site Office activity diagram	18
Figure 12: Class diagram	22
Figure 13: State diagram	25
Figure 14: Illustrates the changes that were made	33
Figure 15: Illustrates the interface quality of the system	34
Figure 16: Illustrates the performance of the system	35
Figure 17: Illustrates the login page of the system	38
Figure 18: Welcome page with a navigation button	38
Figure 19: Sales page	39
Figure 20: Viewing sales page	40
Figure 21: Stock adding page	
Figure 22: Price adding page	

ACKNOWLEDGMENTS

I would like to take this opportunity to thank the Great I AM for blessing me with the ability and means for me to pursue my dreams and to finish yet another phase in my life. Wishing to express my sincere gratitude to Mr James Connan who timelessly took time out to help and give guidance in my project. Thanking my parents who did everything in their powers to see me succeed and continuing to be my pillar of strength.

I thank my classmates for their motivation and staying behind with me on all the late nights at the lab. Thanking my friends Docas, Itumeleng, Bulelwa, Nombongo, Brenda, Ronny, Keagan and Bathi for not shutting their ears when I was complaining and giving me their shoulders to cry on.

Finally I thank my brothers Ryan and Goodwill for their moral support and my cousin Vuyani for his words of wisdom and encouragement.

GLOSSARY

HTTP, (Hypertext Transfer Protocol) - Is an application-level protocol for distributed, collaborative, hypermedia information system.

MYSQL, (My Structured Query Language) - MYSQL is an open source relational database management system. It is based on the structured query language

AJAX, (Asynchronous JavaScript and XML) - Used to communicate with the server behind the scenes, download data, and display it in some specific part of the web page without having to reload the whole page.

OOA, (Object-Oriented Analysis)

OOD, (Object-Oriented Design)

PHP, (Hypertext Preprocessor) - It's a server-side scripting language that allows web developers to create dynamic content that interacts with databases.

UML, (Unified Modeling Language)

Apache - The apache is a freely available Web server that is distributed under an "open source" license.

PHPMyAdmin -As the user graphic, it is the interface free and convivially realized in program language (PHP) and easy to manage the MySQL database on the server

JavaScript -Is a scripting language used to enable programmatic access to objects within other applications. It is primarily used in the form of client-side JavaScript for the development of dynamic website.

JQuery -It is a javaScript Library that simplifies HTML document traversing, event handling, animating, and Ajax interactions for rapid web development.

POS, (Point of Sale) - term normally used to describe cash register systems that record transactions or the area of "checkout" in a retail store.

Chapter 1

SKETCHING THE BACKGROUND

1.1 Introduction

A distributed system is an application that executes a collection of protocols to coordinate the actions of multiple processes on a network, such that all components cooperate together to perform a single or small set of related tasks. This system is good when one is has an established company and wants his/her stores to be linked. One of its advantages is the ability to connect remote use with remote resources in an open (where each component is continually open to interaction with other components) and scalable (the system can easily be altered to accommodate changes in the number of users, resources and computing) way, and can also be larger and more powerful given the combined capabilities of the distributed components compared to that of standalone system.

Chapter 2

USER REQUIREMENT DOCUMENT

2.1 Introduction

In the previous chapter, the current system and how it works was discussed. This document describes the problem from user's point of view. It briefly describes the problem domain. Thereafter, the document delivers a simple and exact description of the problem. After the problem has been described, the user states exactly what he/she would like the software system to do.

2.2 User's view of the problem

The user's problem is that his branches and their associated systems function independently thus creating difficulties in keeping track of any changes made to the local databases. Therefore a system is needed that will be able to make changes instantaneously in a synchronized manner. This will mean that a distributed application should be introduced which will be needed to send objects from one application to another by summoning a single application program of object methods located in another program. In so doing, it will be easy to monitor the progress of the company and employees.

2.3 What is expected from a software solution?

The system should be able to monitor the progress of the employee such that after a fixed period of time, the sale information is retrieved from the database and sent to the central database: only the authorized users will be able to login to the system. When the authorized user makes alterations, the information should be propagated along the local

databases; thus the local database is required to be synchronized with the central database on the server.

2.4 What it is not expected from a software

Because there will be a central database that has information of all the branches, one branch will be able to see the changes on the changes but will not be able to change them i.e. it is a read-only.

2.5 Summary

In this chapter we discussed the problem domain of the user where the main issue was that there is no way of linking the stores, causing difficulties in checking the progress of the company on frequent bases. By having a central database on the server and a local database on each of the stores, the stores will be able to connect and be in sync with the central database. The diagram below (see figure 1) shows the architecture of the system. The application will be the one that facilitates the communication flow of the various databases.

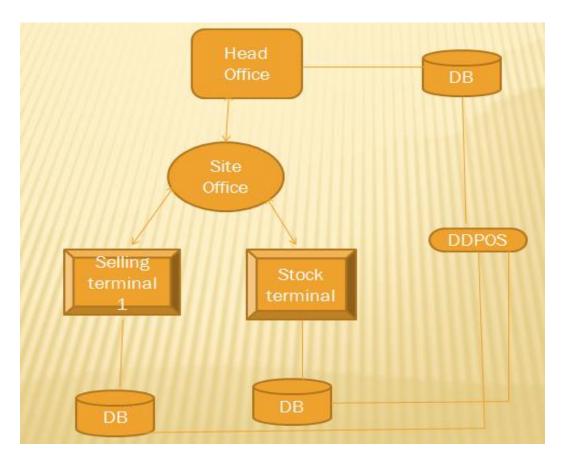


Figure 1: Diagram that illustrate the architecture of the system

Chapter 3

REQUIREMENT ANALYSIS DOCUMENT

3.1 Introduction

In the previous chapter the user requirements were identified. In this chapter we take the URD as the starting point and look at all the details and justifying factors that will affect the solution that the user wants as well as the software development tools which will help to address the problems will be identified.

3.2 Challenges to be encountered and possible ways to overcome them

- ☼ Coordinated Security and reliability—Only the authorized users are supposed to have access to the respective database thus making the application designed foolproof. It should also be able recover from component failures without performing incorrect actions.
- Communication A form of protocol needs to be implemented to keep the communication between the local databases with the central database in order.

 Also the local databases have to be in sync with the central database on the server.
- Flow of control When the transaction is made, the application should be able to request data from the local databases (Sell of stock) to be exported. This lookup will be executed after a fixed period of time. Once that is done, the application on the other node will also do the same lookup to the local database. This will enable the system to always have the latest information.
- Application performance The application should be stable and be able to handle rapid changes when designing an application that would be used across internet; and have the ability provide desired responsiveness in a timely manner.

These are high standards which are challenging to achieve. Probably the most difficult challenge is that a distributed system must be able to continue operating correctly even when components fail. There are certain solutions that exist. One being that employees use a register as a form of tracking the sales; this can be made easier by using a logging system that will track users that logged in and out.

3.3 The Model to be used

In order to analyze the user requirements, UML will be used. UML will help to model the exact activities of the new system, to help understand very well how the system will work and to present a list of tasks to the user. Furthermore, UML will help to break down the project to make it much easier to develop.

3.4 Technologies to be used

It is recommended to use Web-based technology for the system (using PHP & MySQL with Apache as the web server). The advantage is that the system developed using this technology is:

- easy to use (with user-friendly interfaces)
- free (doesn't require any license)
- cheap
- easy to manage and maintain

Other technologies and tools that will be used for the application are mentioned in the glossary.

3.5 Conclusion

In this chapter the requirement where analysed from the developer's point of view. We began the analysis by looking at the possible challenges that will be encountered and alternative solutions that could be implemented. System implementation will be carried out using PHP, MySQL, PHPMyAdmin and Apache, which are the open source applications.

Chapter 4

USER INTERFACE SPECIFICATION

4.1 Introduction

In the previous chapter; the user requirement were analyzed and discussed from the designer's point of view. In this chapter we will be discussing the User Interface Specification. Observing at how the interface will work and the description of the GUI.

4.2 Description of the complete user interface

The application user interface has of the following pages:

4.2.1 LOGIN PAGE

The Login page as shown in figure 2 consists of two text boxes, namely Username and Password, and a Login command button allowing the users to log into the system. The login page enables the users to login as a sales assistant who makes the sales transaction, as an Administrator at the site office who updates the stock items and view sales or as a manager at the head office whose duty is to update stock prices. Each user has a different role which means that their password will determine which privileges each should have access to, i.e. a sales assistants will only be allowed to carry out sales, whereas the supervisor will have the ability to view sales, stock and add stock. The manager situated at the head office will be able to view sales, stock and set prices.



Figure 2: Login Page

4.2.2 THE MAIN PAGE

The main page (figure 3) will consist of a welcome page and the privileges that the user has which are placed in a method of a menu at the top left of the window. From there the user can specify the job he/she wants to perform.



Figure 3: Main Page

4.2.3 SALES PAGE

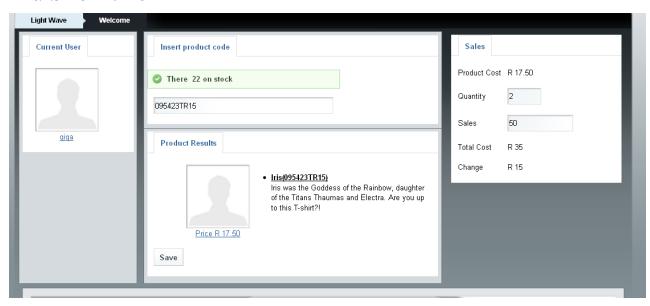


Figure 4: Sales Page

Once the sales assistant chose the job he/she wants to perform i.e. to make sales, they are brought to this page (figure 4) where she/he will carry out the transaction. Thereafter it will be required for the user to input a product code. When the desired product is entered, the sales page (illustrated in figure 4), will appear where the sales assistant will be able to set the quantity of the customer's choice of the product and complete the sale.

Light Wave **Current User** Sales List **Summary Sales** Sales From 2009-10-04 To 2009-11-04 Product Name Cost Of Sale Iris (095423TR15) 3 52.50 Product Sold 3 San Marino Flower (095490TR82) 2 39.90 Total Sales R 44.97 Corsica (095421TR13) 3 66.00 millicent Kat Over New Moon (095510TR102) 3 44.97 Mazzini (095436TR28) 2 41.00 Search Sale Centaur (095420TR12) 12 179.88 Start Date 2009-10-04 2009-11-04 End Date User Search

4.2.4 VIEW SALE PAGE

Figure 5: Viewing Sale Page

The viewing sale page (figure 5) allows the supervisor and the manager to view products that have been sold. This is done by inserting the dates which the user wants to see the sales of.

4.2.6 STOCK PAGE

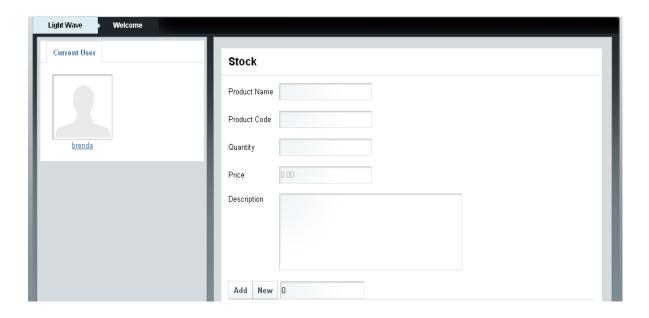


Figure 6: Stock Page

The stock page enables the supervisor to add and view the stock that is available. The page consists of five forms which are: the product name (for the supervisor to add the product name); the product code; the Quantity (where the supervisor will place the quantity of the specific product his adding); the Price (which it is inactive because the supervisor does not have the privileges to set prices) and the Description (where the user has to describe the product). When the manager logs in, the price form is activated (see figure 7) for him to set the prices. This is done by the user clicking the edit button of the product he wishes to set a price to. Once he has done that, the product is reprinted on those forms and then the manager sets the price.

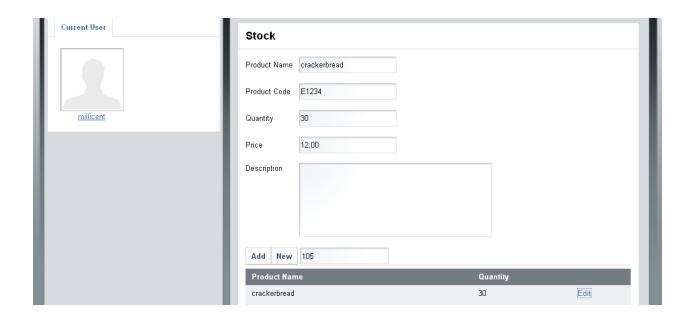


Figure 7: Stock Page for the manager

4.3 How the User Interface behaves

The interface allows the users to input login username and password which must be authenticated before access is granted. In case of wrong input of either username or password, the application produces an error message prompting the user to input the correct username or / and password. Once the user has logged in successfully, the program will take the user to the welcome window. Below (see figure 8) is the use case diagram that displays the functionalities of the system.

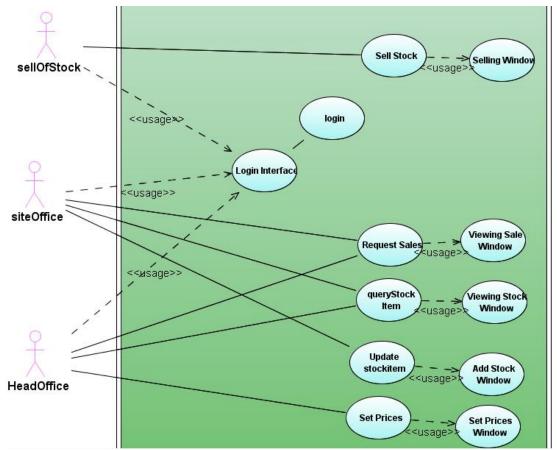


Figure 8: Use case diagram

The figure above shows the three actor-databases that the system will have. The user in the sell of stock database will have the ability to sell products, while the user in the site office will be able to request sales from the sell of stock database, make a query of stock items that are remaining and make updates the stock. The user at the head office will have the ability to sets prices to the stock items that have been added in the site office database, request sales and query stock.

4.4 How the user interacts with the system

4.4.1 HOW THE STUDENT INTERACTS WITH THE SYSTEM

The way the user in the sell of stock database i.e. in the selling terminal will interact with the system is illustrated below.

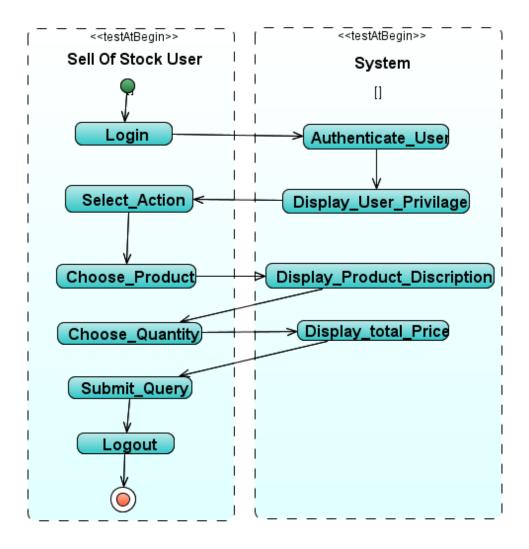


Figure 9: Sales assistant activity diagram

The following activities are explained by Figure 9:

- 1. The sales assistant will login to the POS system by entering their name as a username and a password on the login screen.
- 2. The system authenticates the sales assistant.
- 3. The system will display the privileges which the user has.
- 4. The user select the action he/she wants to perform
- 5. Thereafter the user chooses the product that the customer wants
- 6. The system displays the product description of the customer's choice of product.
- 7. The user inserts the quantity of the product which the user wants.
- 8. The system displays the total amount of the product required by the user.
- 9. The user submits the query to complete the sale.
- 10. The user logs out

4.4.2 How the user in the site office interacts with the system

How the user in the site office interacts with the system is summarized in the following Site Office Activity Diagram.

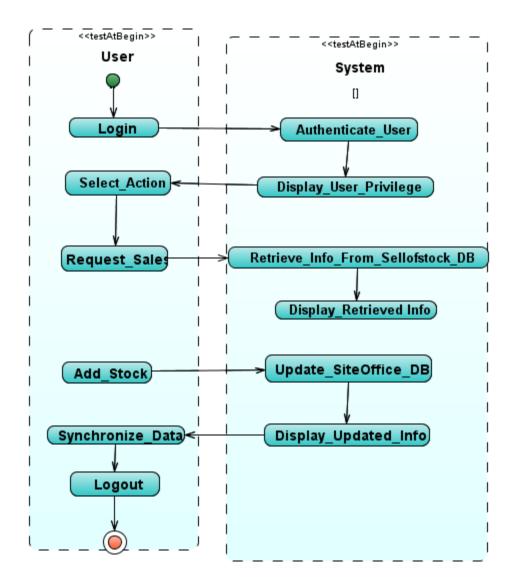


Figure 10: Site Office Activity diagram

- 1. The user logs in
- 2. The system authenticates the user

- 3. The system displays the privileges which the user have.
- 4. The user select the action he/she wants to perform
- 5. The user request sales
- 6. The system retrieves the sale from the sell of stock database.
- 7. The system displays the sales information
- 8. The user adds stock
- 9. The system updates the site office database
- 10. The system displays the available stock
- 11. The system synchronizes the data
- 12. The user logs off.

4.4.3 How the user in the head office interacts with the system

4.4.4 How the user in the site office interacts with the system is summarized in the following Head Office Activity Diagram.

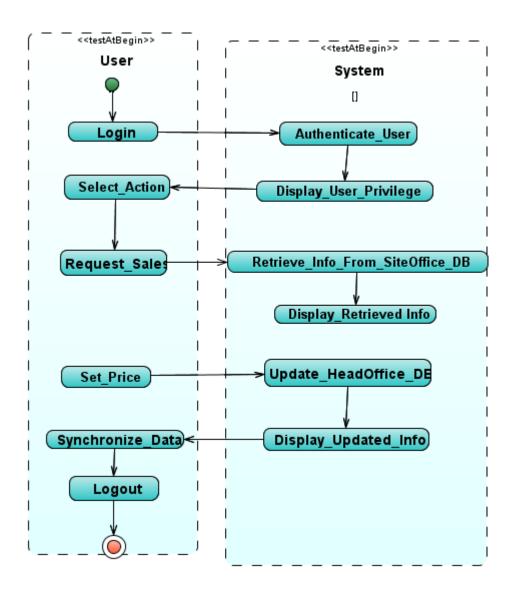


Figure 11: Site Office activity diagram

- 1. The user login
- 2. The system authenticates the user
- 3. The system will display the privileges which the user have.
- 4. The user select the action he/she wants to perform
- 5. The user request sales
- 6. The system retrieves the sale from the sell of stock database.
- 7. The system displays the sales information
- 8. The user add stock
- 9. The system updates the site office database
- 10. The system displays the available stock
- 11. The system synchronizes the data
- 12. The user logs off.

4.5 Summary

This chapter described the user interface. The login page, main page and other pages' functionalities were illustrated. The activity diagrams showed how the different types of users in various databases (SellOf Stock, SiteOffice and HeadOffice) interact with the system. Furthermore, the use cases showed what the users will do with the system. The next chapter will discuss the objects needed to implement the system.

Chapter 5

OBJECT ORIENTED ANALYSIS (OOA) OR HIGH LEVEL DESIGN

5.1 Introduction

In the previous chapter we covered the user interface specification and how the user will interact with the system. In this chapter we will be looking at object oriented analysis which will describe the object-oriented view of the problem, where every object will be described and documented in the data dictionary. The relationship between the objects is shown while the class diagrams display the attributes and method of each class.

5.2 Data Dictionary

The dictionary contains information describing the content of the Data Distributed System of the POS system.

5.2.1 SELLING TERMINAL IN THE SELL OF STOCK DATABASE OBJECTS

The selling terminal object contains product sales information.

Name	Description	Data type	Example
Username	The user's name	20 Characters	Keagan
Password	Password given by the company	10 Characters	User101
Till ID	The till that is used to make the sales since there will be more than one selling terminal	5 Integer Number	1245
ItemID	Identifier of the product	10 Integer	1002495
Item Name	Name of the product	20 character	MacBook
Item Quantity	Quantity of the item the customer wants	6 numbers	134
Item Price	Price of each item in stock	10 numbers	1500.00
Subtotal	The total amount of the items the customer bought	10 numbers	3000.00
Date	Date at which the sale was made	Date Time	2009-06-02 02:01:18

Table 1: Selling terminal object

5.2.2 SITE OFFICE OBJECT

The site office object contains the following information.

Name	Description	Data type	Example
Purchased Date	The date at which the item was sold	Date Time	2009-06-02 02:01:18

Table 2: Site office object

5.2.3 HEAD OFFICE OBJECT

The head office object contains following information.

Name	Description	Data type	Example
Selling Price	The price at which the item will be sold by	7 numbers	1500.00
Stock Price	The price at which the stock was bought with.	7 numbers	1000.00

Table 3: Head office object

5.3 Class Diagram

The class diagram (figure 12) below shows the relationship between classes in the system. The main classes are the Sellofstock, Siteoffice and Headoffice. The diagram below shows that the site office connects to the sellofstock database to get info about the sales made, while the head office connects to the site office in order to set the prices for the stock which were added at the site office.

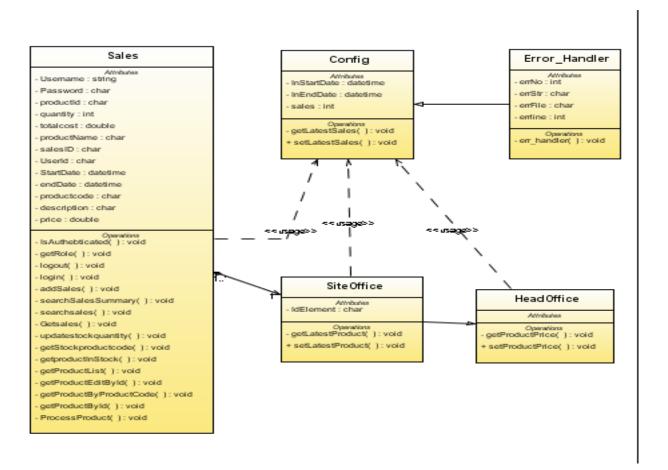


Figure 12: Class diagram

5.4 Conclusion

In this chapter, each class and its attributes were explained in detail using the data dictionary. The data dictionary described the attributes and the data type. Also an example was given to each attribute. Furthermore, the class diagram demonstrated the relationship between classes in the system.

Chapter 6

OBJECT ORIENTED DESIGN (OOD) OR LOWER LEVEL DESIGN

6.1 Introduction

In the previous chapter, each object was described and documented in the data dictionary. However, in this chapter, the Object Oriented Design (OOD) will take the classes of the OOA to a deeper level where a pseudo-code will be written to represent each class. The OOD defines the data types for the attributes, the algorithms and implementation details of classes. Also the state and sequence diagrams of the system are explained.

6.2 Inner Details of Class Attributes and Methods

The class diagram described in chapter 5 shows all classes that will be used within the system. Further, class attributes (data types) were defined in the data dictionary and methods (functions) are described within the class diagram.

6.3 State Diagram

The state diagram below (figure 13) depicts the dynamic behaviour of the login and application functions of the system. When the user enters the username and password, the system validates the entries. If the user is the sales assistant then he/she performs the sale. At the end of the sale he/she completes the sale by processing payment from the customer. Thereafter if the sale is not completed, (he/she) continues with the sale(s) until the end of his/her session. When the user is done with the sales transaction, he/she synchronises the information to the site office where the site office will trasnfer the information to the head office. Following that the user can log off to end the session. If the user logged in as the supervisor from the site office, then he/she can request sales from the sellofstock to view. Thereafter he/she can logoff or he/she can add stock items to the database, synchronise the data, and then log off. Alternatively, if the user logged in as the managers from the head office, he/she can set the prices of the stock that the user

in the site office added, or make changes to the existing prices. The information will then be synchronised to various databases. The user can then log off.

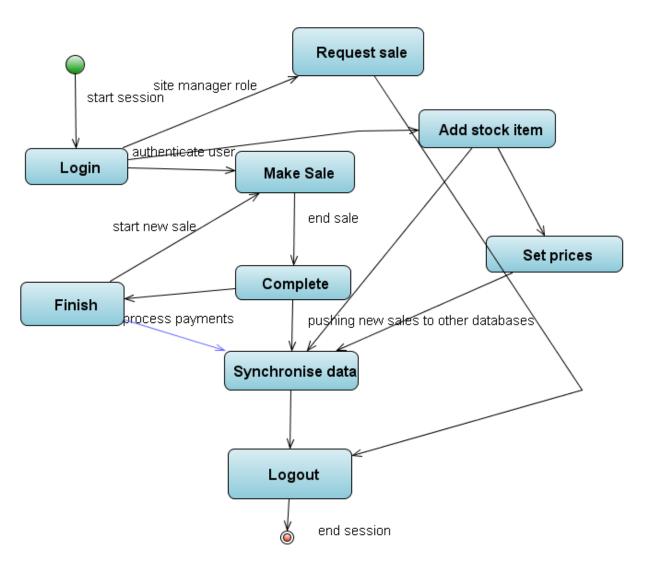


Figure 13: State diagram

6.4 Pseudo Code

Sync to Head Office

```
Test Unit Code
Begin
 Set lastUpdateTime<- ReadFrom<-TextFileTrigger
 Set currentTime<- now()
 Use getLatestProduct(lastUpdateTime)
 Write File TextFileTrigger ← currentTime
End
Module getLatestProduct(lastDateTime)
Begin
 Set db Cconnection<-headOfficeDb
 Set sqlStmt <- select * from product using the current date and time
 Set results <- dbExecuteQuery( sqlSmt)
  Set setLatestProduct(results)
End
Module setLatestProductToSite(resultsSet)
Begin
 While resultsSet is not null
  Begin
  Set sqlStmtInsert <- resultsSet[obj1],.... resultsSet[n]
       ExecuteNonQueryToSite (sqlStmtInsert)
 End
End
Module getLatestSales(lastDateTime)
Begin
 Set db Cconnection<-headOfficeDb
 Set sqlStmt <- select * from product using the current date and time
 Set results <- dbExecuteQuery( sqlSmt)
  Set setLatestProduct(results)
End
Module setLatestProductToHead(resultsSet)
Begin
```

```
While resultsSet is not null
Begin
Set sqlStmtInsert <- resultsSet[obj1],.... resultsSet[n]
ExecuteNonQueryToHead (sqlStmtInsert)
End
End
```

Sync to Site

```
Test Unit Code
Begin
 Set lastUpdateTime<- ReadFrom<-TextFileTrigger
 Set currentTime<- now()
 Use getLatestProduct(lastUpdateTime)
 Write File TextFileTrigger ← currentTime
End
Module getLatestProduct(lastDateTime)
Begin
 Set db Cconnection <- SiteDb
 Set sqlStmt <- select * from product using the current date and time
 Set results <- dbExecuteQuery( sqlSmt)
  Set setLatestProduct(results)
End
Module setLatestProductToSite(resultsSet)
Begin
 While resultsSet is not null
  Begin
   Set sqlStmtInsert <- resultsSet[obj1],.... resultsSet[n]
       ExecuteNonQueryToSite (sqlStmtInsert)
 End
End
Module getLatestSales(lastDateTime)
Begin
 Set db Cconnection<-SiteDb
 Set sqlStmt <- select * from sales using the current date and time
 Set results <- dbExecuteQuery( sqlSmt)
  Set setLatestSalesToSite (results)
```

End

```
Module setLatestSalesToSite(resultsSet)

Begin

While resultsSet is not null

Begin

Set sqlStmtInsert <- resultsSet[obj1],.... resultsSet[n]

ExecuteNonQueryToSite (sqlStmtInsert)

End

End
```

6.3 Conclusion

In this chapter we outlined various diagrams that form part of the OOD, written in a form which is understandable and which will be easy to convert into a programming language. The state diagram was also covered in the chapter. Pseudo code was also provided to indicate the implementation of the code.

Chapter 7

SYSTEM TESTING

8.1 Introduction

In the previous chapter we explained the user manual that describes a basic way in which the user would interact with the system. In this chapter, we document the process of testing both the user interface and the system, to ensure robustness and adherence to the stipulated requirements.

8.2 Testing the user interface

PLANNING THE TEST

The Computer Science honours lab and Chris Hani Residence were used for the testing of the system. Four participants were asked to assist in the carrying out the testing phase. A brief description of the participants is listed below.

PARTICIPANTS	GENDER	ENVIROMENT	COMPUTER LITERATE	YEAR OF STUDYING
1	Male	Computer Science lab	Yes	2 nd year
2	Female	Computer Science lab	Yes	3 rd year
3	Male	Chris Hani	Yes	3 rd year
4	Female	Chris Hani	Yes	3 rd year

Table 4: Participants Details

PROCEDURE

- **♦** A Computer was set up for the testing
- **☼** The Participants were given a consent form to complete
- ❖ A user manual was provided for the participants to use
- A Questionnaire was given to the participants to complete to gather feedback information

8.3 Test result and Discussion

FUNCTIONALITY TESTING

Functionality testing involved testing of the interface pages, links, buttons and the database. During this test, users tested the core functions of the system, including the synchronization of data. By making transactions, viewing sales (to check if the data was updated to other databases), and adding stock and prices.

a. Links

Links were tested and they all worked perfectly. Users used the links and accessed the expected pages.

b.Database

Database testing was successful as all users managed to update and retrieve information effectively. There was no missing or incorrect data in tables nor were there errors in writing, editing or locating information from tables.

c. Core Function

Synchronisation process

This process was performed by carrying out some actions. Below are some of the participant's feedback on different the tasks that they engaged in.

Participant 1

Making the sales- The participant felt that the system was easy to use and the user manual made it even more efficient. Also, that the synchronisation of the sales made was done successfully for it managed to synchronise every minute.

Adding stock- The participant was satisfied with this process and the synchronisation to different databases was successful.

Adding prices – The participant felt that the interface and the command button was a good idea but then other functions need to be looked at since the edit button did not retrieve the product information from the database.

• Participant 2

Making sales- The participant felt the system to be simple and self explanatory and was satisfied with it even the synchronisation process.

Adding stock- The participant was happy with the synchronisation of the new product added in the database.

Adding prices- The participant felt that the edit function should be looked at because the information could not be retrieved.

Participant 3

Making sales- The participant had a great experience using the system. He followed each step and had no problem in making a sales transaction.

Adding stock – The participant was satisfied with adding stock and the synchronisation process.

Adding prices- The participant was disappointed in the adding of the prices since other functions did not work properly and suggested that the function should be fixed.

Participant 4

Making sales- The participant was excited in using the system and was satisfied with how the synchronisation to different databases was carried out.

Adding stock – The participant was happy with this process and had no problem in completing the task.

Adding prices – The participant felt that the system was consistent however; she felt that there is a halt in the system because other functions needed to be attended to.

Areas of improvement:

All four participants suggested that the edit function when adding a price should be looked at so that it can be able to retrieve information of that product. This change is shown below (see figure 14). The edit function is now active which means that when the user

clicks on the edit function, the information about the product is retrieved from the database.

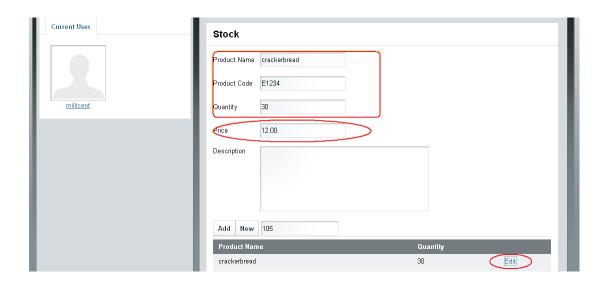


Figure 14: Illustrates the changes that were made

Apart from that, all the participant were satisfied with the system and understood the main aim of the system, which is to distribute data among different databases in a synchronized manner.

USABILITY TESTING

Usability testing focused mainly to the general appearance and the user friendliness of the system. According to results obtained, users had the same judgement to the interface of the system. The information obtained thus represents the general appearance and user friendliness of the system interface overall.

- General Appearance

Users showed positive attitude to the appearance and design of the interface. The following chart (see Figure 15) contains responses obtained from the 7 participants.

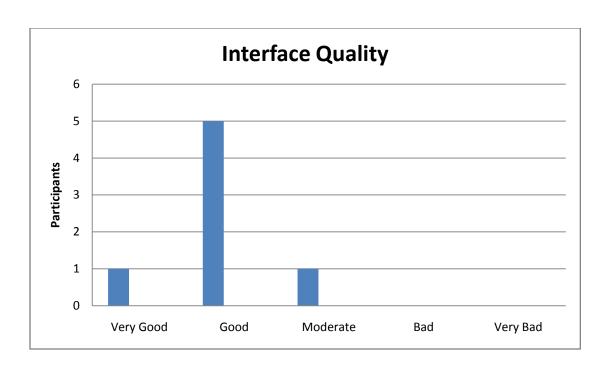


Figure 15: Illustrates the interface quality of the system

- Performance testing:

All users reported that the system was easy to understand and use and that the system was not slow. They felt that the system was efficient and would be more so if all the functions would be in working order. The following bar-graph (see Figure 16) represents the users' responses to the system's performance.

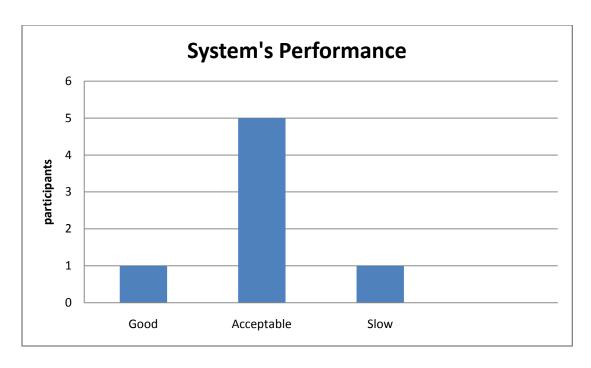


Figure 16: Illustrates the performance of the system

8.2 Compatibility testing

This test was conducted to evaluate the application's compatibility with the computing environment: personal computer (PC), laptop and virtual machine as well as web browsers.

The following devices were used successfully:

- Computing capacity of PC

- o Dell Laptop: this was used by two users from Chris Hani residence
- o Sun Microsystems: was used by two users
- **PC Browser compatibility** (Firefox, Internet Explorer, Safari)

During browser compatibility testing the application was tested against different web browsers to ensure that it works appropriately. Using PC's users tested the application with Firefox 3.5.1 and the interface was admired as all objects were in place and worked as expected.

For Internet Explorer 6, the interface was fine for all the users. However, other images were not visible and it was a bit slow. While for Safari 4.0.3 the browser was fast but other images were not visible.

Chapter 8

USER GUIDE

8.1 Introduction

The previous chapter talked about system testing, focusing on strategies used, the test results and their discussion. This chapter provides a detailed system user guide helping the users to understand how the system works. Below we cover a chronological step by step process in order to successfully use the system. The following list is all the tasks the user should complete:

- 1. Making Sales
- 2. Checking the sales for the sales assistants
- 3. Adding stock
- 4. Adding prices to a new stock

8.1.1 Making Sales

To make a sale transaction, first login to the system using the sales assistant's login details. Figure 17 displays the login screen. After entering the details click on the login button.

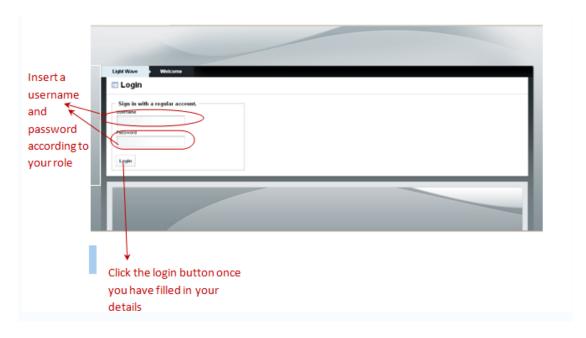


Figure 17: Illustrates the login page of the system

Once you have successfully logged in, you should go to the navigation drop down box where you will choose which action to perform, which is to make sales in this case. Therefore choose the sell stock option.



Figure 18: Welcome page with a navigation button

From there a new window will appear which will require the insertion of the code of the product to perform the transaction. Once done insert the quantity of the product the user wishes to purchase and the amount the user will be paying. Once the purchase is done, click on save to update the database of the transaction that was performed and for the synchronisation to take place.

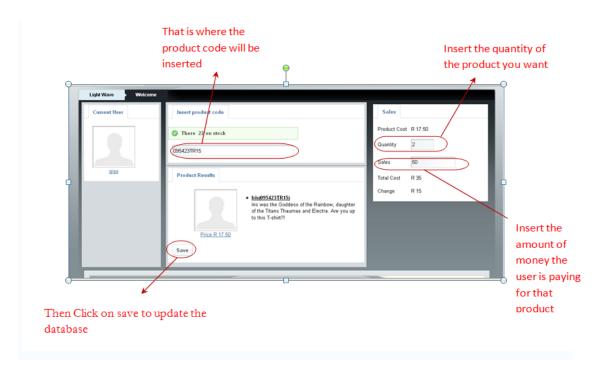


Figure 19: Sales page

8.1.2 Checking the sales for the sales assistants

From the navigation button, choose the view sale option where you will be required to insert the date of the sales you wish to view. Thereafter click on the search button for the information to be retrieved from the database.

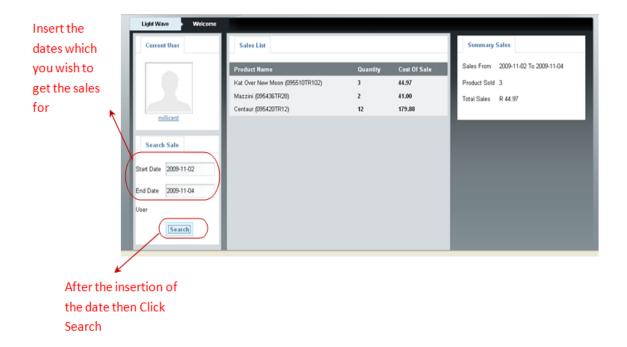


Figure 20: Viewing sales page

8.1.3 Adding stock

Login with the supervisor's password and username .Following the login, go to the navigation button where you should choose adding stock option. Once complete, the stock form will appear where you will be required to enter details of the product you wish to have in stock. Then click on the add button to save the information to the database.

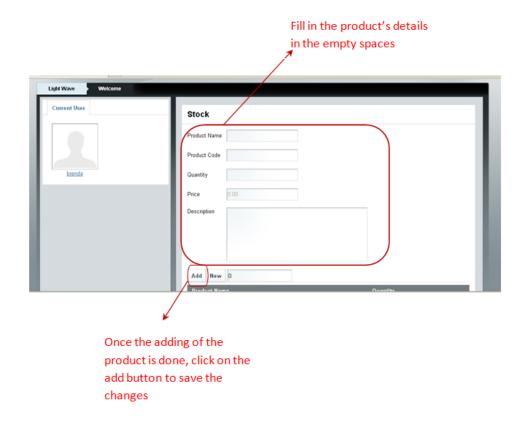


Figure 21: Stock adding page

8.1.4 Adding price to a new stock

Login with the manager's login details. From there go to the navigation button where you should choose the add price option. Once that is complete, the stock form will appear along with the stock products that are in the database. Alongside every product there is an edit option where you should click to edit that specific product. Information about that product will appear in the stock form where you would be required to input the price for that product. Once that is complete, click on the add button to save the changes you have made.

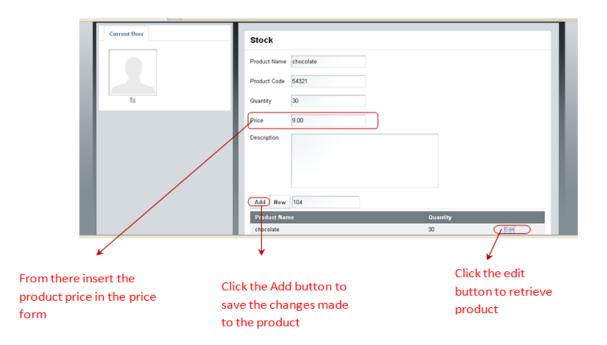


Figure 22: Price adding page

8.2 Conclusion

This chapter provided a user manual containing step by step instructions of how to perform various tasks on the system. The system's screen shots were used to support the documentation.

Chapter 9

PROBLEMS ENCOUNTERED DURING PROJECT DEVELOPMENT

9.1 Introduction

In the previous chapter we took a look at the various testing methods that where implemented, in this project. In this chapter we take look at the various difficulties that where encountered during the development of the project. The problems defined here were not able to be resolved before the final product was handed in for evaluation.

9.2 During Synchronisation Process

Our initial idea was to have the sync process a web driven event, thus having a page with a button to invoke the synchronisation for each category. The solution had its draw back. The best idea was to have an NT service or Window service to do that. Hence we could not proceed with it since had to be done using .Net Framework. We had to stick to a solution that works which was noron or crontab that can work in Linux and Windows for scheduling.

Another problem was that every time the sync occurred, all the rows to be synchronised were retrieved which was unnecessary, hence we decided to use some form of trigger in our update, which keeps the information from the last update. With the trigger implemented, Every time we updated the system checks when the last update was, and continues from there.

9.3 During Analysis and Development

The idea was to use something different and new in the web development, and we decided to go with php5XXX and Jquery for user interactions. The hard part was the

understanding of Jquery and all its details. Eventually we got hold of it and it we managed to do what we had planned.

Another difficulty involved a change of the requirements from the supervisor which made me to change the code from the user interface and classes.

9.4 Conclusion

In this chapter we discussed the various problems that occurred when developing the software. This was done to help a future developer to find out how to solve the problems here before attempting the development of the system only to encounter the same problems.

BIBLIOGRAPHY

- Kevin Tatroe & Lerdorf. (n.d.). *Creating Dyamic Web Pages, Programming PHP, O'REILLY*. Retrieved 2009, from www.books.google.co.za: http://books.google.co.za/books?id=7OjvOmol3CcC&dq=php&printsec=frontcover&source=bl&ots=1oRkbZ44z.
- Mehdi Achour, Friedhelm Betz and Antony Dovgal. (2009, 7 24). PHP Manual. (P. Olson, Ed.) Retrieved 7 27, 2009, from www.php.net: http://www.php.net/manual/en/intro-whatis.php.
- Peter Rob and C. Coronel. (2007). Database System, Design, Implementation and Management (7th ed.).
- *phpmyadmin.* (2009). Retrieved 7 28, 2009, from www.phpmyadmin.net: http://www.phpmyadmin.net/home_page/index.php.
- Ralph Stair, George Reynolds & Thomas Chesney. (2008). Fundamentals of Business Information Systems. London: Cengage Learning EMEA.
- Sun Microsystems, Inc. (2009). MySQL. Retrieved 7 28, 2009, from www.dev.mysql.com: http://dev.mysql.com/doc/refman/5.0/en/what-is-mysql.html.
- Dummies. (2004). PHP & MySQL 2nd Edition.
- *Iquery.* (2009, 7 22). Retrieved 7 28, 2009, from http://jquery.com/.
- Michael Mahemoff. Ajax Design Patterns, Creating Web 2.0 Sites with Programming and Usability Patterns, O'REILLY. Retrieved 2009, from http://books.google.co.za/books?id=i8UH8NBp7qoC&dq=Ajax&printsec=frontcover&source=bl&ots=6tp7m9-

Wwp&sig=mDoiK21gAL4IuRCeNvCeVOD6pVY&hl=en&ei=5Av0SpKKPM Wj4QanpYDcAw&sa=X&oi=book_result&ct=result&resnum=11&ved=0CDY Q6AEwCg#v=onepage&q=&f=false.

APPENDICES

APPENDIX A

System Testing Questionnaire

My name is Pulane Millicent Molebale, I am a student at UWC doing Computer Sciences. I am currently carrying out an academic project titled "Data Distribution System" which intends to solve problems on how the distribution of data is currently implemented. I wish to collect information from you through this questionnaire. Please be advised that the information that you give to me is confidential.

Please fill this questionnaire in the spaces provided.

Task 1: Making sales

Steps

- 1. Login to the system using as the sales assistant
- 2. Choose the action you want to perform (sell stock)
- 3. Input the product code of the product you wish to purchase
- 4. Choose the quantity of the product
- 5. The amount of which you are paying
- 6. Click on save to save the above transaction
- 7. Have a look on the different databases if the info has been updated and synchronised
- 8. Logout

Task 1. 2: Checking the sales for the sales assistants

Steps

- 1. Input the date of the sales you want to see
- 2. Click search
- 3. Logout

Questions

1. Respondent details

Gender :			
Year of study:			
Computer Literate	Yes	No	

2. Have you encountered any problems during this process? If yes please explain

3.	How easy was the process?
	$ \begin{tabular}{lll} Very \ easy & \square & Easy & Moderately \ easy & Difficult & Very \ difficult & \square \\ \end{tabular} $
	Please motivate your answer
4.	Was the performance of the system in terms of response time?
	Good ☐ Acceptable ☐ Too slow ☐
5.	Were the various databases updated? $\boxed{ Y_{es} }$ $\boxed{ N_O }$
6.	Was the synchronisation done to your satisfaction? $\overline{\mathrm{Yes}}$ $\overline{\mathrm{No}}$
	Please motivate your answer
7.	What modification would you suggest?

Task 2: adding stock

Steps:

- 1. Login to the system as the supervisor
- 2. Choose the action you want to perform (add stock)
- 3. Fill in the form
- 4. Click the add button when you're done with the form
- 5. Have a look on the different databases if the info has been updated and synchronised
- 6. Logout

Questions

1.	Have you encountered any problems during this process? If yes please explain
2.	How easy was the process?
	Very easy ☐ Easy☐ Moderately easy☐ Difficult☐ Very difficult ☐
	Please motivate your answer
3.	Was the performance of the system in terms of response time?
	Good ☐ Acceptable ☐ Too slow ☐
4.	Were the various databases updated? $\boxed{ _{Yes} }$ $\boxed{ _{No} }$
5.	Was the synchronisation done to your satisfaction? Yes No
	Please motivate your answer
6.	What modification would you suggest?

Task 3: Adding price to a new stock

Steps:

- 1. Login to the system as the manager
- 2. Choose the action you want to perform(add price)
- 3. Click on the edit function for the product you wish to add price to
- 4. Add the price for that specified product
- 5. Click the add button when the edition is done
- 6. Have a look on the different databases if the info has been updated and synchronised

7. Logout

•	Have you encountered any problems during this process? If yes please explanation
2.	How easy was the process?
۷.	Very easy ☐ Easy☐ Moderately easy☐ Difficult☐ Very difficult☐ Please motivate your answer
3.	Was the performance of the system in terms of response time? Good ☐ Acceptable ☐ Too slow ☐
4. 5.	Were the various databases updated?
5.	What modification would you suggest?

APPENDIX B

CODE DOCUMENTATION

SUMMARY

In the previous chapter we focused on the testing phase of the project. In this chapter the code documentation will not be discussed due to the large files; however, it has been attached as Appendix C. This has been done by storing the source code on a CD and placing it an envelope.