

Survey carried out for usability testing

Usability Testing

Thank you for participating in this survey. The information and opinions you will provide would be very valuable to evaluate and improve the web site.

The first section of the survey is to get more information about the respondents without requesting your identity. The second section is to get feedback on the usability of the web site.

Please answer all questions honestly – your responses will in no way be linked to you.

Thank you once again for your time.

[NEXT](#) Page 1 of 3

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Section 2 of 3

Section A

This section contains a background of you and your experiences.

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Have you designed or developed a website?

Have you used e-learning software?

Do you have experience in e-learning software as a developer?

Have you studied computer science or similar?

Do have expertise in a programming language?

How many years have you been in a developer field?

Did you complete the following tasks successfully?

Task 1

Task 2

Task 3

Task 4

On a scale of 1-5 rate the following

1 being strongly disagree and 5 being strongly agree

It was easy to find my way within the website

I was able to keep track of where I was in the website

I was able to accurately predict which section of the website contained the information I needed to complete the tasks

The system should always kept me informed about what is going on

Heuristics

Does every part of the screen start with a header or "title" that describes its content?

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Are the icons understandable?

Are menu options sorted in a natural and logical way?

Are controls (buttons, boxes, etc) consistent throughout the system?

Does the system provides data entry hints in order to prevent mistakes?

Can you easily find highly desirable information?

Do elements maintain a certain hierarchy?

Are icons clearly related to the concept they represent?

If the system detects an error in the data entry fields, does it somehow highlight that particular field?

Is the user guide accurate, comprehensible and complete?

Does the user guide allow the user to understand, interpret and proceed correctly?

Does the user guide allow the user to understand, interpret and proceed correctly?

From your knowledge and experience would you recommend any changes to the systems

Please add any further comments